

No.	Faults Name	Reasons	Alarm Code	Solutions	Remark
1	Door trouble	6 door control signals of door closed or open	dE	Check if the door is blocked or not, check the door lock connector	
2	Water inflow	1.Inflow 4mins, water level value >248 and its increase<2or it is less than the start; 2.Inflow 8mins, water level>248; 3.inflow 20min, target value is failed	IE	check if turn the tap off, filters blocked, water sensor or pressure are abnormal	If water sensor is broken, drain water to prevent it overflow
3	Water outflow	1.Drain water 10mins, water level <=250; 2.Foam sense times >=5	OE	Check drain pump	Resulted from blocked pump
4	Overflow	Water level>and<=216 and continue more than 3s	FE	Check inlet valve, water sensor and air pipr	Resulted from valve problems
5	Water level	Water level<100 or <300 and continues more than 3s	PE	Check water sensor connector	
6	Temp	Temp<=0°C or >=98°C means temp is abnormal	tE	Check water sensor connector and heater	
7	Dynamic balance NG	High speed spinning is unavailable after 60times try	UE	Adjust the cloths by hands; place the machine on a steady ground	
8	Motor constraints	The difference between the command and real speed >10 and the current is larger than normal after 3s	LE	Check motor and connector	
9	Memorizer	outer access to flash memorizer failed	EE	customer mode will not cause the alarm	
10	Power failure	Power fails when washing, then repower on and press Power	PF	It's normal to inform customer power failed before	
11	Off line	Power cord of motor is off	CE	Check motor and connector	
12	Motor sensor	Sensor terminal is unconnected and loses the sensor signal	HE	Check motor sensor and connector	